

Tennis Warehouse Return & Exchange Instructions

To expedite your return, please follow these guidelines, and complete the form below.

- Apparel must be returned unworn and unwashed with the original tags still attached.
- Shoes must be in brand new condition. Use the box the shoes were shipped in to return them. Do not place any shipping labels or tape on the shoebox.

To ship your return back to Tennis Warehouse :

- Visit our website at: <http://www.tennis-warehouse.com/custservice/> for a full list of returns policies and procedures.
- **Please keep a copy of the tracking number for your records**
- A return label has been provided which is valid for 60 days from the original invoice date. Drop your return at any UPS center or drop box. Return label does not apply for international orders.

Tennis Warehouse
Attn: Returns Department
181 Suburban Rd
San Luis Obispo, CA 93401-7338

If you do not wish to use the enclosed label, send all returns or exchanges to:

To enable us to improve the quality of the products and services we offer you, please indicate your reason(s) for returning the merchandise in the Return Code section below, using the return codes provided. This information will help us process your return more efficiently. Please use comment box for detailed descriptions.

Return Codes

Name: _____ Order Number: _____

- | | | |
|---|--|--|
| Size/Fit
TB Too Big/Long
TS Too Small/Short
SW Sole Warranty | Preference/Choice
WO Ordered wrong item
CM Changed Mind
AL Arrived Late | Service/Quality
WI Wrong item shipped
WD Item not as described or pictured
DQ Defective/Damaged |
|---|--|--|

Returns				
Return Code	Product Name	Size	Color	Qty

Items Requested				Shipping Method
Product Name	Size	Color	Qty	
				<input type="checkbox"/> Ground
				<input type="checkbox"/> 2nd Day Air
				<input type="checkbox"/> Other

Action Step Requested: Exchange Store Credit Refund You will be contacted via email once your return is processed, please allow 7-10 business days.
 Your daytime phone number: _____ Your email address: _____ Additional Notes/Comments: