



# TENNIS WAREHOUSE

## Credit Card Authorization Request Form

### Security on the Internet:

Our online ordering system is very secure and ensures that no one can tap into your transmission and use your credit information. However, this does not stop people from entering false information.

This Authorization form is a procedure to confirm that the order has been made by the authorized cardholder. This is an extra security measure we require to protect you, the cardholder, and Tennis Warehouse from credit card fraud. We realize that this will take a little more time but the protection it offers outweighs the inconvenience.

The form below is issued to all new customers and will not be required for future orders. (\*Previous customers using a shipping address and/or card number different to the one we have on file will be asked to complete a new authorization form.)

### REQUIRED INFORMATION:

The following information will need to be e-mailed, faxed or sent via postal mail before an order can be processed:

1. The name, address and telephone number of the bank issuing your credit card
2. A copy of your credit card (both sides)
3. A copy of your personal identification card or driver's license
4. The signed credit card authorization form below

Your order will be processed once we receive the necessary information. You are welcome to e-mail the information to: [twint@tennis-warehouse.com](mailto:twint@tennis-warehouse.com), fax us at: +805-781-6476 or mail to the below address:

Tennis Warehouse  
International Department  
181 Suburban Road  
San Luis Obispo, CA 93401 USA

If you do not wish to provide the necessary authorization information, you are welcome to pay with PayPal, an international money order made payable to Tennis Warehouse in US funds or via wired funds transfer. Please e-mail or call our International Department for more information regarding these payment options.

Import Taxes: There are no U.S. taxes; however, you will be responsible for any additional customs handling fees, duties and/or taxes. Tennis Warehouse strongly suggests that you check with your local government agency to determine the extent of such charges prior to purchase.

If any international order is refused upon delivery for any reason, all customs & duty charges will be billed to you by Tennis Warehouse. Once a package enters your country, these charges are not reversible whether the package is delivered to you or not.

Tennis Warehouse will not issue credit in cases where packages are not delivered due to non-payment of fees, refused or abandoned.

Please initial and complete the following:

\_\_\_\_ I understand that it is my responsibility to consult with my local government agency to determine any applicable duties and taxes associated with my order, and the extent of those fees.

\_\_\_\_ I understand that I will be responsible for all applicable duties and taxes upon delivery of my order.

\_\_\_\_ I accept that if I refuse the delivery of my order, I authorize Tennis Warehouse to charge my credit card for the cost of the applicable duties and taxes, as well as the return delivery charges back to Tennis Warehouse.

\_\_\_\_ I understand that I will be responsible for any return shipping costs associated with my order.

I, \_\_\_\_\_, authorize Tennis Warehouse to charge my credit card,

\_\_\_\_\_ , in the amount of \$ \_\_\_\_\_ for the purchase of merchandise on Order

# \_\_\_\_\_.

\_\_\_\_\_  
Cardholder's signature

Credit Card Bank Name: \_\_\_\_\_

Bank Address: \_\_\_\_\_

Bank Phone Number: \_\_\_\_\_